

# PAINTER LAW FIRM

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January 5, 2007            Transcript of voicemail from Memorial Hermann Northwest Hospital (Houston, Texas) to a patient's family member.

“Hi Chris, this is Renee Jumper. I'm the Director of Case Management at **Memorial Hermann Northwest**. I'm calling you concerning your daddy, Mr. Stafford. You guys need to get in contact with us Monday, as soon as possible. You guys cannot use the hospital to leave your father here, because you guys don't wanna make a decision for what's appropriate for your father. Now, it is your decision not to want to pay for this dialysis, but it is not ya'lls decision to leave him here. So, **administration and corporate wanted me to call you**. On Monday we're gonna move forward with gettin' guardianship, and trying to get the courts to petition to make your daddy hospice. So, it's not what you think, and that way we will make the decision to put him on hospice care, and **we will let, basically, uh, him go ahead onto glory**. But, you guys got to...need to contact me on Monday. You do not get to sit and not look for a place to put your father. That is your problem. If you guys don't want to take care of him, that is your decision as well. But, you do not get to get what you want by keeping him in the hospital, and having it on Memorial Hermann Northwest. So, we were nice. We gave you guys 'til after the first, and now you guys have took our niceness as for a weakness. So, I'm telling you now, **there are many families that can't take care of their loved ones, but they make decisions appropriate to what they can and can't do**. You guys are gonna have to do that. If not, you guys are gonna have to take your father home. So, you have a blessed weekend. We will talk on Monday. If you guys are still not able to make a decision, then you take your daddy home. Have a blessed day.”